



On January 29th, we hosted our first community-wide event for new and prospective MultiCare Connected Care Network (MCCN) provider members. There were approximately 125 attendees representing independent practicing physicians and administrators, MultiCare-employed physicians and administrators, pediatric and adult providers and leaders, and primary care and specialty care providers.



### Event Highlights

- A vision of the future with MCCN provided by Bill Robertson, President and CEO of MultiCare Health System and myself.
- A compelling yet entertaining keynote address by Dr. David Nash, Dean of the Jefferson University School of Population Health, making the case for why we, as physicians and providers, must come together and take action to drive the population health agenda.
- An interactive Q&A panel of subject matter experts representing the perspectives of other Clinically Integrated Network (CIN) experiences, the public and private purchaser points of view, and the insurance industry.
- And an amazing evening performance by Juno and Grammy nominated Cuban jazz artist, Adonis Puentes.

### Key Themes from the Event

1. The path ahead will be fraught with volatility, uncertainty, complexity, and ambiguity but together, by anchoring ourselves to a vision of where we're heading, seeking mutual understanding and clarity on what we're trying to accomplish and being courageous enough to prevent perfection from getting in the way of good enough, we can weather the challenges ahead.
2. Our shared goal regardless of whether you're a physician, an administrator, a purchaser of health services, or a provider of insurance is to improve the overall health of our communities in a way that treats patients and members of our population who have yet to experience health services with dignity and respect and within a system that is affordable.
3. The mechanisms we can use to learn from past efforts to improve health (e.g. HMO's) can be complex and require learning new terminology and concepts, but through ongoing immersive learning and communication with one another, we will become fluent and function effectively in the new accountable care environment.

I want to thank each of you who were able to take time out of your busy schedules to attend this exciting event. I also know that there were many more of you who had wished to attend and shared your comments of support with us. I was inspired by your energy and engagement and felt confident that together, we will do amazing things!

This reflects the first of many opportunities for us to share insights and opinions, learn from one another, and develop the trusted relationships that will be so critical to the success of our CIN. For those of you who are interested, you can find copies of the updates on our progress presented on January 29th on the [MultiCare Connected Care Network website](#). We invite those who attended the event to share your feedback by taking a few moments to [complete a short feedback survey](#). And, please continue to [share your questions](#) with the MCCN leadership team.

Thank you again for your partnership and support!

Be well,

A handwritten signature in black ink, appearing to read "Chris Kodama".

**Christopher Kodama, MD, MBA**  
*President, MultiCare Connected Care*