

Payer Guidance for COVID Billing



*Indicates see comments

This is a working document that will be frequently updated

Payor	Claims Readiness	Identifying Claim	Testing - HCPCS or CPT	Waiver of Pt Liab (may not include self ins plans)	Telehealth	CPT	DX Code	POS	Modifier	Processing of other claims	Comments
Cigna	4/6/2020	ICD10	U0001, U0002, 86735	Office visits, screening, testing and telehealth through 5/31/20	Yes	G2012	Z03.818, Z20.828	11*	None		POS 11 - will ensure reimbursed at E&M rate. Patient copay/cost share applies to B97.29 (positive case) Provider may bill with a POS 02 however they may be reimbursed at reduced rates per their contract.
Regence (incl: MedAdvantage, Supp)	3/24/2020 - holding claims on their end		U0001, U0002, 86735	Telehealth, test and office visit	If benefit is available under patient's plan	99444, G2012	Utilize CDC guidance for coding	11	GT		POS 11- COVID will be processed at E&M Rate. OS 02 for other Telehealth services if billed for COVID-19 will be reimbursed as it is today. GT required on all telehealth visits.
UHC (all plans)	4/1/2020		U0001, U0002, 86735	Testing, office visits and telehealth	Cost sharing waived until 6/18/20 (EGHP), no cost share <u>Medicare/Medicaid</u>	99499, G2012 (telephone) G2010 (video)	Utilize CDC guidance for coding	2	GT, GQ or G0		
Medicare	4/1/2020		U0001, U0002, 86735	Testing, office visits and telehealth	Yes, no restrictions	Tip Sheet					3/6/2020 forward
HO/Mcaid	4/1/2020	B97.29*	U0001, U0002, 86735	Testing, office visits and telehealth	Yes - utilize CR modifier	Tip Sheet	B97.29 AND condition related dx code				2/4/2020 forward -HCAAH_COVID19@hca.wa.gov -Pneumonia confirmed as due to COVID-19 J12.89 -Lower/acute respiratory infection J22 -Covid is documented as being associated with resp. infectino J98.8 -Possible exposure, but ruled out after eval Z03.818 -Acute bronchitis confirmed as due to Covid J20.8 -Bronchitis not otherwise specified confirmed as due to Covid J40 -Cases with ARDS due to Covid J80 -Actual exposure to someone who is confirmed to have covid Z20.828 -signs/symptoms and definitive diagnosis has not been established R05 cough, R06.02 shortness of breath,
L&I	Current		U0001, U0002, 86735	Pt responsibility for services after initial exam/testing	Yes (must be at home, real time video connection including both audio and video)			2		Always behind	Chart notes must document emergency situation (limiting exxposujre to COVID-19 for telehealth)
Aetna (all plans)			U0001, U0002, 86735	Testing, office visits and telehealth	Available until 6/4/2020	G2010 or G2012	U07.1, Z03818, Z20828,				
Premera (incl: MedAdvantage)	Holding claims on their end		U0001, U0002, 86735	Testing and related provider visit	Yes, MedAdvantage starting 3/6/2020	99446, 99447, 99448, 99449, 99451, 99452, G2010	U07.1, Z03818, Z20828, B97.29	2	95, GQ or GT	All claims processing as normal	Medicare Advantage - All other treatments and services including hospitalization are subject to the usual benefits and costshares <u>Any care needed once diagnosis of COVID-19</u>
First Choice	Now		U0001, U0002, 86735	Following the recommendations from WHO	Exceptions - need to confirm each member - no blanket (largest is Multicare)			2	95, GT		Pricing and payment delays

